

CONTENTS

PAGE 2

PAGE 3

PAGE 4

PAGE 5

PAGE 6

PAGE 7

PAGE 8

PAGE 9

PAGE 10

PAGE 11

PAGE 12

CONTENTS

ABOUT FPG

WHY US YOU ASK?

HIGH QUALITY CUSTOMER SERVICE

OUR PAINLESS WORKFLOW

WHAT WE ACTUALLY DO

**PRICING – FPG DISCOUNTED
PRICING**

PRICING – TOILETS

PRICING – HOT WATER SYSTEMS

PRICING – DRAIN CLEANING

**DON'T JUST BELIEVE WHAT WE
SAY**



ABOUT FPG

Franklin Plumbing and Gas originated in 2017 when John Franklin decided it was a time for a change.

John knew he had what it takes to make a successful business work; he had the skill, the brain, and the knowledge to make his business grow, flourish, and succeed. And that is exactly what he has done!!

Since 2017 FPG has expanded into commercial plumbing, taking on exciting new projects and making a name for ourselves in the building industry.

We have taken on more Real Estates and pride ourselves in attending to the properties in a quick and timely manner to solve the issues at hand and making it an easy process for the tenants, the owners of the property and the Real Estate.

As our business expands, so does our staff.

John Franklin – *Director / Fully Qualified Plumber / Fully Qualified Gas Fitter*

With 10 years in the industry, John has done it all when it comes to plumbing from fixing a leak to plumbing up a 20-story high rise.

Adam Lee – *Fully Qualified Tradesman*

Adam has over 30+ years of plumbing experience including lead supervisor during construction of The Q1. His knowledge of plumbing is shown in his work.

Ben Hastings – *Fully Qualified Tradesman*

Michael Abi-Fares – *Apprentice*

Emelie McCarthy – *Accounts*

Emelie is about to undergo her CPA. With over 10 years of Accounting and Finance experience in various industries. She has a broad range of skills and attention to detail that is required to oversee a growing business. With Budget and Forecasting on the horizon, we now have a full-time bookkeeper to assist with day-to-day activities.

Dearne Scott – *Assistant Account & Bookkeeper*

Jade Gardner – *Administration*

Jade has a background in administration, working in Sales Administration in the Real Estate industry for over 9 years. She has also spent time working as a Business Managers Assistant in the car industry before taking on her role as our main Officer Administrator at FPG.





WHY US YOU ASK?

6 REASON TO CHOOSE FRANKLIN PLUMBING AND GAS

1

OUR PRIORITY IS MAKING YOU PRIORITY

Our job is to make your job easier. We pride ourselves on our relationship with our property managers, just like yourself.

2

100% GUARANTEE ON OUR LABOUR

Our work is 100% guaranteed.

3

GURANTEED FAST TURN AROUND

Work Orders are booked within 24 hours of receiving them.

4

GUARANTEED PRICING

No hidden costs, what we quote, is what you pay.

5

YOU CAN REACH US EASILY

We are always available, our phones do not leave our side, so we can be reached 24/7.

6

YOU ARE PROTECTED

We are FULLY insured and licensed.



HIGH QUALITY CUSTOMER SERVICE

At FPG we are dedicated to making the whole process from the first point of contact, to the invoice, a seamless wave of communication and satisfaction. We are committed to providing an OUTSTANDING customer experience and quality workmanship. FPG achieves this by implementing the following:



A team of **friendly, qualified** tradesmen



Friendly staff – answering your calls efficiently, with a smile



Fully stocked vehicles, so no unnecessary running around to locate supplies



Announcing arrival with a phone call to the customer 30 minutes prior to arrival



Arriving when we say we will – punctuality is key



Professional **tradesmen in uniforms** for easy recognition



Our tradesmen keep the area they are working clean and leave it exactly as it was – you will not even know they have been except for the problem fixed!



Highly qualified tradesmen, who are involved in continuing training for personal development, plumbing updates on technique and workplace Health & Safety.

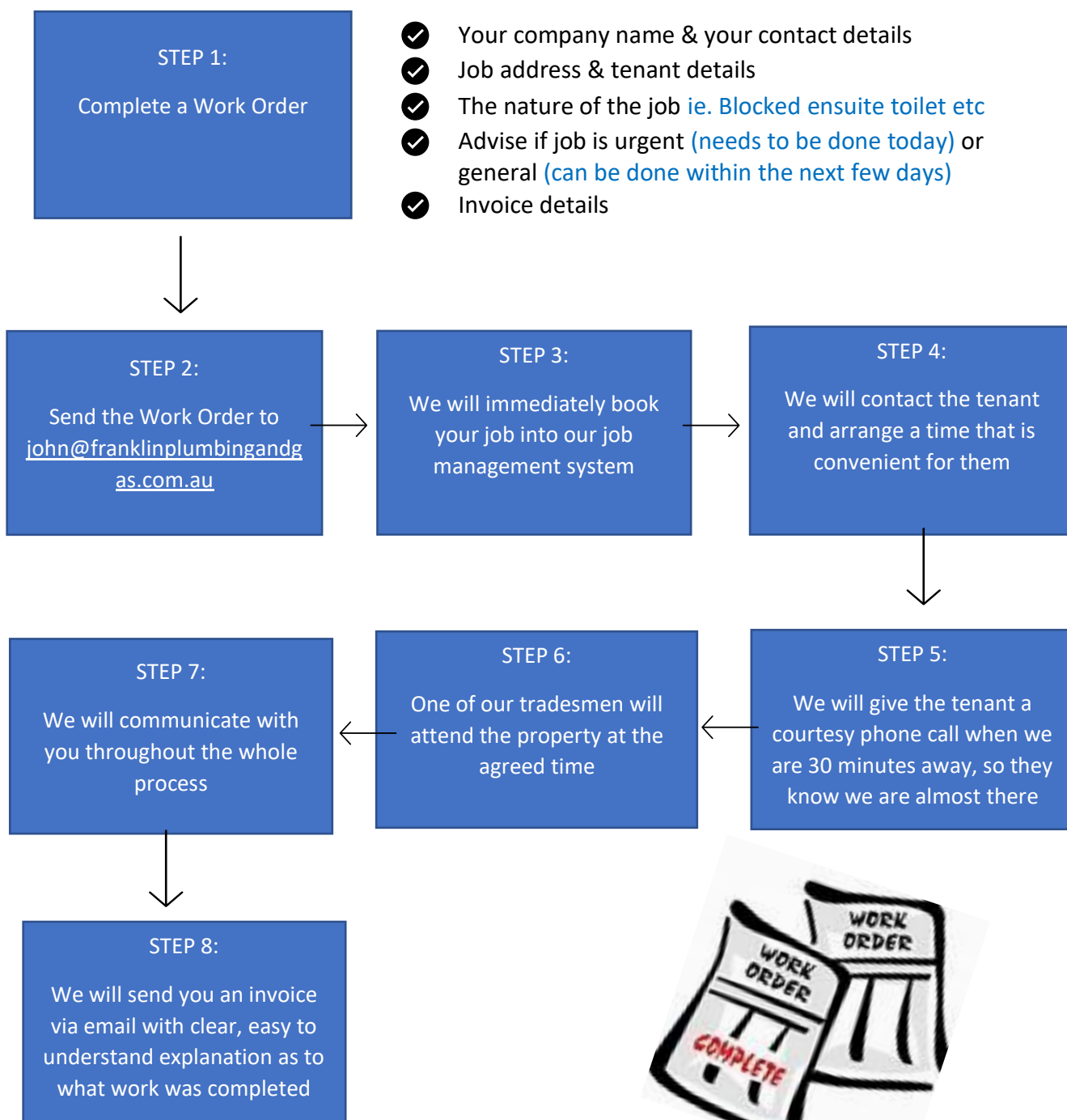


OUR PAINLESS WORKFLOW

Our workflow has been designed with YOU in mind, to make the process simple, easy, effective, and efficient. To save yourself time, start working with a RELIABLE maintenance plumbing company, it will make your life easier!

Make sure to include:


- ✓ Your company name & your contact details
- ✓ Job address & tenant details
- ✓ The nature of the job *ie. Blocked ensuite toilet etc*
- ✓ Advise if job is urgent (*needs to be done today*) or general (*can be done within the next few days*)
- ✓ Invoice details



WHAT WE ACTUALLY DO

We do a whole lot more than just unblocking toilets...see for yourself!



-  CLEAR BLOCKED DRAINS
-  WATER JETTING
-  CCTV INSPECTIONS
-  ELECTRIC EEL
-  PIPE RETAINING
-  DRAIN REPLACEMENT
-  TEMPERING VALVES
-  PRESSURE VALVES
-  WATER FILTERS
-  GAS SERVICE REPAIRS
-  GAS METER REPAIRS
-  APPLIANCE INSTALLATION
-  RAINWATER TANKS
-  TAP REPAIRS & SERVICE
-  TAP REPLACEMENT
-  LEAKNG TAPS
-  LEAK DETECTION
-  LEAKING TOILETS
-  TOILET REPLACEMENT
-  CISTERN REPAIRS
-  GUTTERING REPAIRS & LEAKING PIPES
-  HOT WATER REPAIRS & REPLACEMENT



PRICING

DISCOUNTED FRANKLIN PLUMBING & GAS PRICE LIST

		First Hour	Hourly Rate	Minimum
General Service Fee	Mon – Fri	\$140.00 +GST	\$80.00 +GST	1 Hour
24 Hr Emergency Service Fee	24 Hour		\$350.00	1 Hour
Quotes		\$90.00		

	1 st Valve	2 nd + Valves
Backflow Valve Testing	\$110.00	\$65.00 Each
TMV Testing	\$110.00	\$65.00 Each

Certificates	Rate
Water Compliance Certificate	\$90.00
Gas Compliance Certificate	\$90.00

Toilet Suites		Price
Base Line Suite	Supply & Install Package from....	\$400.00
Close Coupled Suite	Supply & Install Package from...	\$590.00
Close Coupled Back to Wall Suite	Supply & Install Package from...	\$950.00

Dishwashers		Price
Euro 60	Supply & Install Package from...	\$785.00
Omega Stainless Steel	Supply & Install Package from...	\$804.55
Fisher & Paykel Stainless Steel	Supply & Install Package from...	\$972.73






ALL PRICES ABOVE ARE SUBJECT TO CHANGE

*Price applicable while plumber is already on site completing previous requested works.

PRICING

TOILETS

Picture			
Type	<p>Caroma Base Cistern Kit Only (Seat Incl)</p> <p>Refresh your existing link suite.</p> <ul style="list-style-type: none"> - Supply new base link toilet seat - Replace pan collar seals, flexi hose and stop tap - Removal of waste and old toilet <p>10-year manufacture domestic use warranty</p> <p>12 months parts and labour warranty</p>	<p>Caroma Base Link Suite</p> <p>Base range toilet suite, plastic cistern, and ceramic bowl. Affordable and good quality.</p> <ul style="list-style-type: none"> - Supply new base link toilet suite - Replace pan collar seals, flexi hose and stop tap - Removal of waste and old toilet <p>10-year manufacture domestic use warranty</p> <p>12 months parts and labour warranty</p>	<p>Posh Solus CC / Link Suite with Soft Close Lid</p> <p>Posh solus close couple and link suites, ceramic cistern, and bowl. Quality and modern style.</p> <ul style="list-style-type: none"> - Supply new Posh Solus round toilet suite - Replace pan collar seals, flexi hose and stop tap - Removal of waste and toilet <p>10-year manufacture domestic use warranty</p> <p>12 months parts and labour warranty</p>
Price	\$220 + GST	\$340 + GST	\$550 + GST

PRICING

HOT WATER SYSTEMS

SIZE	THERMANN 10 Yr Warranty
50L	\$1300.00 incl GST
80L	\$1365.00 incl GST
125L	\$1450.00 incl GST
160L	\$1570.00 incl GST
250L	\$1810.00 incl GST
315L	\$1700.00 incl GST
400L	\$2190.00 incl GST



At FPG, we always use and highly recommend Thermann Hot Water Systems, as they offer the best warranty, for the best price.



All our systems are installed with quality parts with a 12-month workmanship warranty on all installations by FPG.

*All prices are supplied as a guide only, they have inclusions & exclusions, back-to-back install at the current location where existing systems meets all current standards & regulations. Pricing subject to supplier material & tank increases.

PRICING

DRAIN CLEANING

Drain Cleaning Equipment	Information	Price
	Electric Eel Drain Cleaner Portable, good for cleaning blockages close to fixtures, easy to be used/set up in multiple locations, less mess then when using a jetter.	\$235 + GST *Extra fees for after hours services
	SprintJett Outlaw Jetter High pressure water to cut through tree roots and other blockages, can be used in storm water drains, cleans as well as clears blockages.	\$310 + GST *Extra fees for after hours services
	Warthog Root Cutter Head Attachment for the jetter, that cleans and cuts through the roots in a circular motion, giving the best results when clearing tree roots, reduces time before roots can grow back.	\$40 + GST
	Drain Camera Used to find out why there is a blockage or drainage issue, gives clear information to source problem in relation to drainage and blockages, visual indication and location, clear photos of problem.	\$250 + GST *Extra fees for after hours services

DON'T JUST BELIEVE WHAT WE SAY

No one likes a show-off, and that's not the reason behind these testimonials, read them for yourself!

"We can do attitude most assuring and can back up!"

Max Baldwin

"It was great to see two friendly smiley guys that went beyond to make sure the problem was resolved. Thank you."

Trish Steel

"John was excellent. I can't talk about him highly enough. We had another plumber trying to fix our tap leak but it was beyond him. We had the task of finding another plumber. I started searching and found John. He was confident and capable. He was able to order the part needed, kept us up-to-date with his progress and fixed our leaking tap today. He was a godsend."

Jennifer Joyce

"Great work and price is right"

Pluto Castles

"I would recommend Franklin Plumbing and Gas for anybody needing any plumbing or gas work, extremely quick response, professional and quality service. Thank you so much John."

Alex Ross

"Thanks John for all your work. John was reliable, extremely hard working and efficient. Never late and finished early. Definitely recommend and use again. Until next time John, thanks. "

Sam Llewelyn

